

Outlook

A Newsletter for Alliance PPO Clients – Winter 2004

From the President's Desk

As we approach the holiday season, it's customary to reflect upon the many things for which we have to be thankful. At Alliance, we are certainly thankful that you have chosen us to be your PPO Network. As health care costs continue to escalate, it has become increasingly difficult to offer access to quality health care at affordable prices. It is gratifying to see that you have entrusted Alliance to provide this valuable service to your employees and members. We take our responsibility very seriously, because we know that you depend upon us to continue bringing value to your organization.

In the year ahead, we will expand our network even further – to bring greater choice and accessibility to Alliance participants. We will be working with our new parent company, UnitedHealthcare, to build an expanded network that will provide seamless service for your members. As your organization grows and changes, be assured that we will be there to meet your needs.

From all of us at Alliance, best wishes for a happy, safe and joyous holiday season, and for a prosperous New Year.

Sincerely,



John DeRosa
President

Account Management

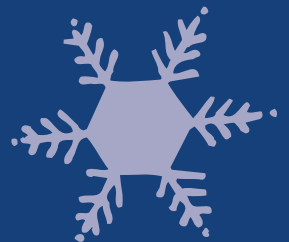


*Pricilla McNulty, April Miller, Mike Petruzzello, Cheryl Johnson, Amy Saunders (top)
Donna Dunkins, Donald Roberts and Sotha Duong (seated)*

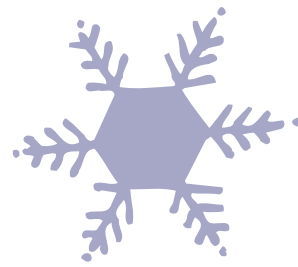


Welcome to our Virtual Open House

In honor of the holiday season, we thought we'd invite you to an Alliance Open House. Take a visual stroll through our departments, and meet the smiling faces behind the voices and e-mails that interact with you every day. Happy Holidays from all of us!



ALLIANCE PPO
A MAMSI/UnitedHealthcare Company



Accounting, Provider Investigations and Savings Information



*Margaret Coy, Virginia Lynch, Bresha Mogar, Sandi Brown,
Traci Cross (top) Susie Campbell, Felicia Hurley (seated)*

Contracts, Compliance and Communications



Chad Cutsail, Meg Evans, Julie Thomas, Bruce Cole

Sales



Sami Satouri, Kirsten Prucha, Bonnie Ray, Gary Honey

Executive Staff and Administrative



*Lennita Anderson-Selvey, Bob Tallent, Janice Dade, John DeRosa
(top) Katherine Bradby, Linda Lyons (seated)*

